

CASE STUDY

ROCKY
VIEW

ROCKY VIEW COUNTY
Cultivating Communities

SUMMARY STATEMENT

Rocky View County is a municipal district located outside of the city of Calgary, in southern Alberta. It has six grader sheds, three cemeteries, a fleet shop, administration buildings, leased buildings, and seven fire halls.

THE CHALLENGE

Rocky View County, like many other customers, faced challenges with the daily management of their compliance requirements.

With 514 employees, completing daily inspections for various facilities and monitoring employee tracking requirements was becoming a cumbersome task.

Richard Panas, Rocky View's HSE Coordinator, stated "We had to manually make a list of all of the employees within a specific department, physically count the employees certified, count the number of employees who's training had or would expire shortly, and eventually take the

names and divide them up to be assigned to the appropriate supervisor or team lead for follow up. We were spending almost an hour on tasks that we could do in a matter of minutes".

Mr. Panas is required to deliver reports to deputy chiefs and senior management on a regular basis. More importantly, Richard had to ensure the reports were as accurate as possible by calculating and counting personnel requirements manually.

The time spent on tasks for reporting ends up costing customers just like Rocky View unnecessary added spend to their budget.

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It saves us having to chase our employees and allows us to prove due diligence in a matter of seconds. We're saving time we didn't have before.

Richard Panas, HSE Coordinator — Rocky View County

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Out with the Old - In with the New

Using eCompliance, Mr. Panas is now able to set up his health and safety program directly in the system while personalizing his dashboard to his specific requirements.

As the only health and safety professional on staff, he needs only two part time resources for only four hours per week to take care of the administrative scanning and uploading of documents into the system.

Rocky View uses notifications to alert the appropriate personnel about expired training, mobile inspection action items, and incident/hazards and meetings. With the ability to set up and schedule alerts and notifications, Mr. Panas now enjoys fast response times for himself and senior executives.

"In the past, I'd receive a call from the deputy fire chief asking how many people in the county require training. The answer would take me a while to find and I'd have to get back to him. Now, I'm able to give him the answer in a matter of minutes while we're still on the phone".

By eliminating the time taken to count, calculate, or print lists and Excel sheets, Rocky View is now able to concentrate on creating and investigating leading indicators, so they can be more effective at reducing incidents.

Becoming More Efficient

Rocky View County surrounds the West, North and East ends of Calgary, Alberta – (Close to 1,000,000 Acres) including Bragg Creek, Cochrane, Crossfield, Airdrie, Beiseker, Irricana, Balzac, Langdon and south to the Bow River on the South East side of Calgary.

With a number of locations to manage, Rocky View found eCompliance to facilitate both their existing and growing needs.

The training requirements for all employees is set up so that Rocky View is aware of any employees who need to be retrained, well in advance.

Each employee's certificate is scanned and updated on eCompliance for easy access by all department leads and supervisors.

Rocky View is now able to ensure they are maintaining their files throughout multiple departments in a more efficient and timely manner to confirm that each employee is in compliance with their training requirements at all times.

KEY FEATURES

- » COR Audit Ready
- » Document Distribution
- » Corrective Action Assignment
- » Training / Certificate Tracking
- » Inspection Management
- » Mobile Inspections

For more information visit:
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